



## HOME OWNERS' CHARTER

We believe that you should demand that your specialist...

1. can explain to you in layman's terms the benefits of the technologies available to you
2. will only recommend systems that are simple to use, do not exceed your needs, and are reliable
3. will appreciate your design intentions and integrate your systems using aesthetic sensitivity and clear project management
4. will take end-to-end responsibility for the final operation of the system from first meeting, through site cabling, to installation and then support it for multiple years thereafter to ensure satisfaction